

2022 & 2023 Rack Rates

<u>Luxury Villas x 3</u> Tshukudu Villa – sleeps 2 Nare Villa – sleeps 2 Tlou Villa – sleeps 4	1 January – 31 December 2022	1 January – 31 December 2023
Rack Rate	R 9 250 per person sharing per night	R 9 990 per person sharing per night
Single Supplement	R 12 025 per person per night	R 12 950 per person per night
Child Rack Rate (3-12 years)	R 6 013 per child per night	R 6 475 per child per night

<u>Inkwe Family House</u> Private Safari Home sleeps 6	1 January – 31 December 2022	1 January – 31 December 2023
Rack Rate	R 28 000 base rate per night, up to 4 guests	R 30 250 base rate per night, up to 4 guests
Additional Adult Rack Rate	R 5 000 per adult per night	R 5 400 per adult per night
Additional Child Rack Rate (3-12 years)	R 2 500 per child per night	R 2 700 per child per night

Please contact us for our SADC Rates

2022 Special Offers

All offers valid until 19 December 2022

- ♣ **Stay for 3, Pay for 2**
Book 3 nights and only pay for 2
- ♣ **Get 25% discount for travel within 7 days**
Bookings are eligible for a 25% discount if made within 7 days or less prior to arrival
- ♣ **Inkwe Family Get 15% discount for travel within 60 days**
Bookings are eligible for a 15% discount if bookings are made within 60 days or less prior to arrival

Rates include:

- ♣ Accommodation
- ♣ All meals & snacks
- ♣ 2 Game drives daily
- ♣ Local soft drinks, house wines, beers & spirits
- ♣ Free Wi-Fi
- ♣ Pick up & drop off at Madikwe's Western Airstrip
- ♣ Inkwe Family House: includes a private safari vehicle & ranger

Rates exclude:

- ♣ Premium international drinks
- ♣ Conservations levies (see below)
- ♣ Bush walks
- ♣ Laundry
- ♣ Curios
- ♣ Gratuities
- ♣ Travel insurance

Child Policy

Luxury Villas

- ♣ Children aged 13 & over pay full adult rate
- ♣ Children under 13 require a private vehicle of R 5 500 per night to go out on drives

Inkwe Family House

- ♣ Children aged 3 – 12 pay 50% of additional adult rate
- ♣ Children aged 13 & over pay the full adult rate
- ♣ Children aged 2 and under stay free of charge

Conservation Levies

Madikwe Conservation Levy:

- ♣ R 165 per adult per night
- ♣ R 82,50 per child aged 3 -12 years
- ♣ VAT inclusive

Madikwe Gate Entry Fee:

- ♣ R 180 per adult
- ♣ R 80 per child aged 3 – 12 years
- ♣ VAT inclusive

Madikwe Fly-in Fee:

- ♣ R 240 per adult
- ♣ R 150 per child aged 3 – 12 years
- ♣ VAT inclusive

Optional Extras:

- ♣ Bush Walks
- ♣ In-Room Spa Treatments
- ♣ Private Vehicle
- ♣ Private Chef

Pre-booking for above extras required. Please enquire for rates.

Transport:

- ♣ Road Transfer
- ♣ Helicopter Transport – Accommodates 5 people

Pre-booking for transport is required. Please enquire for rates.

Terms & Conditions

Booking Process

- ♣ The Client or Agent shall be responsible for informing Rockfig Lodge Madikwe of any bookings, confirmations, booking amendments or cancellation of rooms or services in writing by email. The onus of proof of delivery in this regard will be on the Client or Agent.
- ♣ Provisional bookings will be held as follows

Number of days before travel	Number of days held
61+ days	14 days
Between 60 days and 31 days before travel	7 days
Less than 30 days before travel	3 days

- ♣ Upon expiry of the above provisional periods Rockfig Lodge Madikwe reserves the right to release reservations, unless requested in writing by the Client/ Agent to extend the provisional period. The extension of any provisional period will be at the sole discretion of Rockfig Lodge Madikwe.
- ♣ In the event Rockfig Lodge Madikwe receives a confirmed reservation request against space being held on a provisional basis by the Client/ Agent, Rockfig Lodge Madikwe reserves the right to request confirmation or release the held space within 72 hours.
- ♣ Upon confirmation it will be required to disclose nationality – this information is used solely for market data purposes.
- ♣ Confirmed space will be subject to the appropriate cancellation and payment policies.

Payment Terms

- ♣ A booking is only held on a provisional basis until a deposit has been paid.

Deposits:

- ♣ The amounts required to confirm a booking are as follows
 - 20% deposit required within 14 days to confirm reservation.

Balance of Payment:

- ♣ Balance of payment is due 30 days prior to arrival.

Payment Methods

- ♣ Payments can be made via direct transfers into our bank account, or request a secure card payment link.
- ♣ All direct transfer payments should be made in full and free of any bank charges.

Cancellation

- ♣ Cancellation of all bookings must be in writing and is only effective on receipt of the written notification.
- ♣ Reservations held by Rockfig Lodge Madikwe where no deposit has been paid will be cancelled by Rockfig Lodge Madikwe on notice to the Client/ Agent.
- ♣ Requests to reduce or waiver cancellation fees from the Client/ Agent will be considered with the decision made at the discretion of Rockfig Lodge Madikwe.
- ♣ On cancellation of a confirmed reservation, Rockfig Lodge Madikwe shall, subject to the relevant provisions of the Consumer Protection Act No. 68 of 2008 (as amended from time to time), and to the extent that the provisions of said Act are applicable, be entitled to the payment of the following cancellation fees:
 - If cancellation of any booking or any part thereof, is received 91 days or more prior to arrival, the deposit will be refunded less a 5% admin fee.
 - If cancellation of any booking or any part thereof, is received 90 to 31 days or more prior to arrival, the deposit will be forfeited (20%).
 - If cancellation of any booking, or any part thereof, is received 30 to 8 days or more prior to arrival, a 50% cancellation fee will be charged.
 - If cancellation of any booking, or any part thereof, is received 7 days or more prior to arrival, an 80% cancellation fee will be charged.

Travel Insurance

- ♣ Travel insurance is compulsory, covering for cancellation, personal effects, personal accident